Nidec
All for dreams

QUALITY POLICY

As a manufacturer of coolant/oil pumps and pump modules for the automotive industry, as well as mechanical seals for mechanical engineering, the success of our customers proves the quality of our products and services.
As a systems supplier, our target is to satisfy the strict demands of our customer in full all the time.

The concept of Quality in our company is informed by the following principles: customer satisfaction, efficient organization, zero defect strategy, employee motivation, supplier being partners and continues improvement.

CUSTOMER SATISFACTION

The fulfilment of customer requirements through our products and services is a common target of all company departments.

EFFICIENT ORGANIZATION

We want to establish top quality in a cost-efficient and punctual manner through the efficient organization of all processes in the company.

ZERO DEFECT STRATEGY

Based on the principle “fault prevention over fault resolution”, the zero-defect strategy is a declared target for all products, processes and services in all departments and an additional building block for the success of the company.

EMPLOYEE MOTIVATION

In order to make use of the full potential of our employees, the creation of an environment for encouraging work satisfaction, commitment, quality awareness and innovation is a permanent duty of management throughout the company and an important component of our corporate culture.

SUPPLIER AS BUSINESS PARTNER

The quality of our products is influenced by our suppliers to a high degree. We support our suppliers with the implementation of improvement measures and the optimisation of the entire process. Partnership-based cooperation for mutual benefit forms the basis for this.

CONTINUE IMPROVEMENT

Our staff thinks and acts in a way that demonstrates never being satisfied with reaching a particular condition and constantly looking for new solutions for how we can further improve our products, processes and services.

Indaiatuba, 08.feb.2023
Rev.04

Ronny Kein
Managing Director

Sander Benevides
Quality manager